2016-2017
PROJECT WARMTH GUIDELINES

Program Description
Project Warmth is a United Way of Long Island **emergency** assistance program to help families and individuals with energy emergencies. It provides one-time assistance for fuel and fuel related electricity. The program period scheduled to open December 2016 and is available until funds are exhausted. A customer may use a Project Warmth heating grant to pay for any fuel source: oil, gas or electric, propane, kerosene, coal, wood and an electric bill if electricity is needed to operate the heating source.

Basic Eligibility Requirements
Among the eligibility guidelines applicants must meet are:

- Residency in Nassau County, Suffolk County or the Rockaway area in Queens (PSEGLI service area).
- Show a heating and/or fuel-related electric bill in applicant's name and address that is in termination, pending disconnect or severely overdue *(for any fuel source)* or be financially unable to secure heating oil/propane/kerosene etc. when the tank is empty/near empty.
- Demonstrate financial hardship and provide an acceptable explanation for arrears.
- Applicant may only receive one fuel and/or one fuel related electric assistance once within the program year.
- HEAP eligible clients **must** apply to HEAP before Project Warmth.

Some Ineligible Conditions

- Project Warmth is for emergencies only not continual assistance. **Clients who received repeated Project Warmth assistance 2 consecutive years (2014-2015 and 2015-2016) are ineligible for assistance.**
- Bill not in applicant's name or applicant not in residence at billing address.
- Non-active account or commercial account.
- Non fuel-related electricity accounts (heat included in rent).
- Current bill with no past due amount.
- SSI recipients who may receive an "SSI guarantee" at the Dept. of Social Service to eliminate the emergency situation.
- Topped oil tank during a prior Project Warmth grant period.

Application
Applications are not sent out or received by mail. PLEASE NOTE, a referral is not a guarantee of acceptance. The Project Warmth agency staff will determine eligibility based on the documentation provided by the applicant and more detailed application requirements than are listed above.

For Referral to an Agency Application Site: Call United Way's 2-1-1 Information and Referral Call Center

Dial 2-1-1 or 1-888-774-7633 or visit www.211longisland.org
Monday-Saturday 9 am-5 pm; Sunday 12-4 pm

HEAP INFORMATION –

HEAP *Nassau* at 516-565-4327; food stamp recipients call case worker.
HEAP *Suffolk* at 631-853-8825; food stamp recipients call 631-853-8820

NOTE: The HEAP program also has a "regular" benefit component to help low income households that pay directly for heat or tenants whose heat is included in rent. Contact HEAP office for eligibility information and application.